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# FRONTLINE Newsletter

[www.frontlinegroup.org](http://www.frontlinegroup.org)

Volume:1 | Quarter 1, 2014

## FROM CHAIRMAN'S DESK

Period from the months of Mar – Apr though brings respite from the harsh winters but at the same time it is the beginning & onset of harsh summers. Sky met has predicted that India would also be severely affected by the El Nino effect, by having fewer rains but severely high temperatures. Therefore, it will be wise & prudent for all of us to be prepared for this ominous warning.

FBS in its drive for new initiatives, having applied for affiliation with the National Skill Development Corporation, has been given the go ahead & we are now a partner with them. It works on the principle of Public, Private Partnership (PPP) & provides funding to build scalable training initiatives. It is directly under the control of Prime Minister's Office (PMO). The mission of NSDC is to narrow the existing gap between the supply & demand of skilled work force. It has excellent skill development programmes & the target is to train 50 million workers, albeit through PPP, under the Ministry of Finance under section 25 of the companies act & has a budget of Rs 400 cr. Its composition is Board of Directors, Board subcommittee, Executive Council & NSD fund. A word of praise here for Ms. Amrita Sharma whose untiring, constant & indefatigable efforts made it possible to get this affiliation. FBS has been allotted sufficient number of seats for the programme of Train the Trainer (T3) & after completing their training programme & having got the affiliation, FBS has launched its own training programmes at all branches. FBS will have double benefit – firstly training our work force & secondly getting some remuneration from the Govt for undertaking this task of bridging the gap between the supply & demand of skilled workforce.

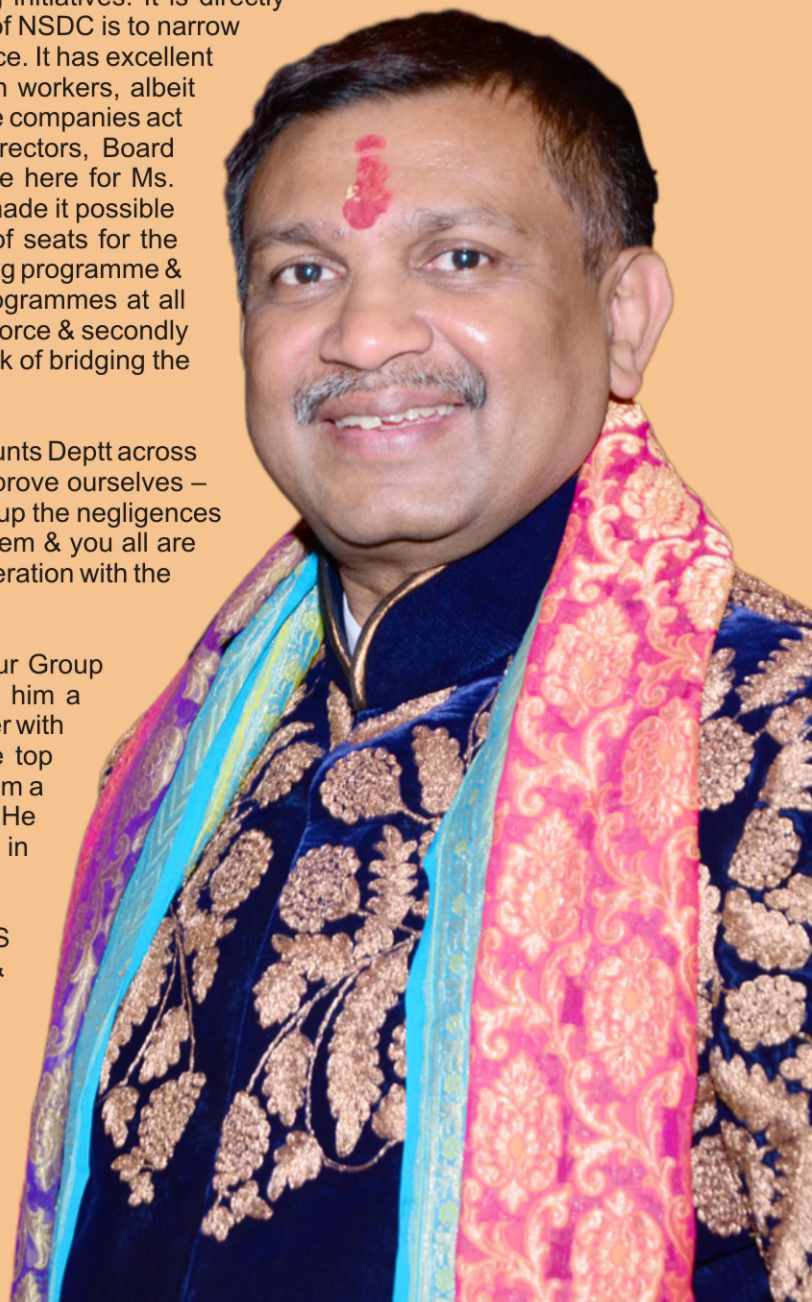
I wish to make a serious note on systems & processes of our Accounts Deptt across the country. We have no vision, no path & certainly no will to improve ourselves – leave aside the mandatory requirements. In an endeavor to take up the negligences of the past, you all will find new faces being inducted in the system & you all are advised that your survival will be directly dependent on your cooperation with the new officers.

Let me also take this opportunity to welcome Mr. PR Mehra (our Group CEO) who is a well-known figure in our industry & brings with him a wealth of experience. Mr. Mehra is a seasoned professional leader with nearly 4 decades of experience – most of it in & as corporate top management. He has turned around many companies starting from a scratch & making them all profitable in unimaginably short period. He was instrumental in starting Facility Management Companies in North Africa, Middle East & South Asia.

Mr. PR Mehra is known for his commitment to the customers & FBS will surely benefit from this. Under his able leadership & experience, FBS is sure to go streets ahead of any competitor pan India. I wish him a very pleasant stay & success & under his able guidance, I am sure FBS will have all round prosperity & profitability exponentially.

Best Regards

Dr. S S  
Chairman





## MD SPEAK

### Vital Role & importance of Women employees

“Let's salute all the women employees – those who play a vital role in upbringing of society as a whole. She makes family; family makes home and homes make a society. Mother, Wife, Daughter or working partner whatever role she plays has its own importance and she knows how to manage her responsibility. Her contribution in our society cannot be over emphasized. Most of the woman companions working with us are wives and breadwinners as well. Their contribution towards the growth of our organization is indeed appreciable. However, women everywhere face gender-related constraints that limit their productivity. It is time to unleash the full potential of women so that they can take their proper place in efforts to achieve a fair and equitable global economy. Let us make a commitment to promote gender equality and the advancement of women in our society.

**Mr. Narender Singh**  
Managing Director

## PRESIDENT'S COLUMN

If you see the moon ---- you see the beauty of God  
If you see the sun ----- you see the power of God  
& if you see the mirror, you see the best creation of God

So believe in yourself – we are all tourists & God is our travel agent, who has already fixed all our routes, reservations & destinations.

So trust Him & enjoy the trip called life. Our aim in life should be 9876543210

- 9 - Glasses of water drinking everyday
- 8 - Hours of sound sleep
- 7 - Wonders tour with family
- 6- Digit salary
- 5 - Days a week work
- 4 - Wheeler
- 3 - Bed room flat
- 2 - Cute children
- 1 - Sweet heart
- & 0 - Tension

Yeh Zindagi Na Milegi Dohara

## CEO SPEAK

A very harsh weather is in the offing, as declared by Sky met. Keep yourself fit if you want to be at your best. Exercise is like an insurance policy you all must take for your health. No matter how busy your schedule or how much pressure you have – please take time out for a good work out. You will be more productive & may even live longer. Remember “good health is a crown on the head of a healthy & well person, that only a sick person can see”.

## GROUP CEO SPEAK

Firstly, I wish to thank all of you for the wonderful welcome accorded to me. In due course of time, I will be visiting all branches to get to know all of you. Secondly, the gist of my experience says that our industry runs on maintaining excellent relations & a good rapport with the clients. The backbone of good operations is being proactive & meeting all clients at least once in a month. Don't remain chair borne, instead have a busy schedule & visit each client in your region. See to it that their grievances if any, are addressed at once. Thank you all once again for the wonderful welcome.

“YOUR **FUTURE** IS CREATED BY WHAT  
**YOU DO** { **TODAY** }  
**NOT** { **TOMORROW**”

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# FRONTLINE

## Be Alert, Born to Protect

Official Security Partner



Secure your business with us through our reliable and extensive network spread 34 major states.



FBS in a joint venture, with Kings XI Punjab (KXIP) have become the security service provider to the stadia (Mohali & Barabatti) whenever their matches are going to be held. Being the joint partners for security FBS have also been allowed to use their logo in all the communications.



### ANNUAL YEAR END GET TOGETHER

All celebrated 30th Mar 14 with great fervor as the year-end get together. This event was highly successful as many of our top clients attended it & shared the dais with our Chairman, who also presented a beautiful racing cycle to a crusader of preserving & keeping the environment pollution free.

Exactly at the strike of the midnight hour, a beautifully decorated & candle lit cake was cut to celebrate the birthday of our Chairman (31st Mar 14).

## Clients' Feedback

**Mr. Dilip Kadam** of **BSLI** has given the following excellent feedback about FBS to Shriram Transport Finance Company as a reference check:

We are using Frontline as FM vendor since last 1.5 years for serving our Pan India branches. The service provided by vendor during the period is good, without any complaints from branches. We are very much satisfied with the services as well as the manpower provided by vendor. Timely payouts to HK personnel's, up to date compliance & supportive back end team are the key highlights of their service.

**Thanks to team BSLI for such a good reference**

**Ms. Purthi of Bajaj Allianz Delhi** has the following good words for **Mr. Kulvinder Singh**:

"Thanks for all the support during the shifting of all branches to the new building."

**Well done dear Kulvinder**

**H&B Stores of Lucknow** have appreciated **team LKO** for giving them support & good performance at all times.

**Birla Sun Life at Lucknow** has said that team LKO has been very prompt in all respects & have wished them well in future.

**The Schneider management** has also been very appreciative of team LKO for giving them satisfactory service with promptness at all times.

**Well done team Lucknow – keep it up.**

## FRONTLINE Quiz 10 (March - April 14)

Q1. A gardener has 1000 plants: he wants to plant them in such a way that the number of rows & number of columns remain the same. What is the minimum number of plants that he needs more for this purpose?

Q2. Which one of the following industries is the maximum consumer of water in India?

- (a) Engineering
- (b) Paper & pulp
- (c) Textiles
- (d) Thermal power

Q3. How far the rabbit can go into the jungle?

Q4. Was 1800 a leap year?

Q5. Divide Rs 200 between boys?

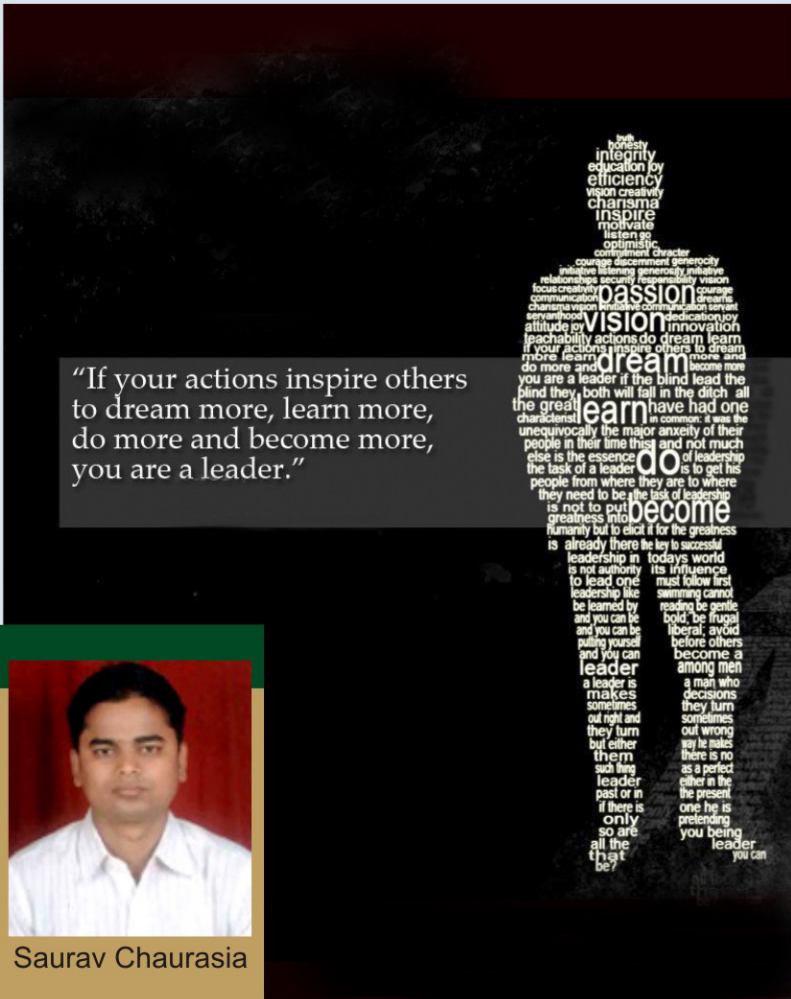
send your answers by email to [kndatta@frontlinegroup.org](mailto:kndatta@frontlinegroup.org)

## ANSWERS TO THE LAST QUIZ

Q1 Ratio of 3:7

Q2 40

There was an overwhelming response with all-correct answers from **Mr. Saurav Chaurasia, Mr. Ranu Raj, Mr. Manish Gupta & Mr. J Rawat**. Nevertheless, **Mr. Saurav Chaurasia** beat them all by sending all correct answers @ 1553 a clear two minutes before any other competitor. His photograph is being published.



"If your actions inspire others to dream more, learn more, do more and become more, you are a leader."



Saurav Chaurasia



All are requested to send your answers, comments, reviews or articles for including them in the News Letter by email to [kndatta@frontlinegroup.org](mailto:kndatta@frontlinegroup.org)

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